



DIGITAL CITY CONSULTING

BASE RATES FOR MOST SERVICES - PRINTER FRIENDLY VERSION

THE FOLLOWING IS A BASE RATE SYSTEM. ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE AND ARE NOT FINAL. **ALL HOURLY JOBS HAVE A ONE (1) HOUR MINIMUM** . MOST JOBS REQUIRE UNIQUE SERVICING AND THEREFORE WILL HAVE A PRICE DIFFERENT FROM THAT OF OTHER JOBS AND MAY VARY FROM LISTED RATES. PLEASE CONTACT US REGARDING SPECIFIC ESTIMATES FOR YOUR SITUATION. THANK YOU.

SERVICE DESCRIPTION	CURRENT RATES*
On-site Diagnostic Fee / Troubleshooting with no other servicing	\$50.00 Flat Fee
Travel Charge for any address outside of a more than 15 mile radius of our address	\$50.00 Flat Rate

HARDWARE

Computer Setup: setting up and configuring a new or old computer (ie. a computer that was packed for moving)	\$50.00/hour
Internal/External Hard Drive installation (as either a new or secondary drive)	\$50.00/hour
Internal Hard Drive installation in a RAID configuration; as many drives as you need, either IDE or SCSI (RAID 0, RAID 0+1, RAID 5)	\$50.00/per drive
Internal/External CD-ROM/RW, DVD-ROM/RW, FDD, ZIP, TDD, JAZ, etc. Installations	\$40.00/per hour
Video Card, Audio Card, Input/Output, Game Card, Modem, USB Card, Firewire Card, TV/FM Tuner Card, etc. Installation	\$50.00/hour
Motherboard installation into a case, not including installation of peripheral cards	\$100.00/hour
Central Processing Unit Installation including any cooling kits that come with the CPU	\$75.00/hour
Memory Installation (SIMM, DIMM, DDR, RDRAM, RAMBUS)	\$25.00/per memory module
Computer Power Supply, includes connecting it to any existing internal components	\$40.00/hour
Hardware Transfer (Moving all internal components from one computer case to another)	\$150.00/hour
Peripheral Installation (Digital Camera, Scanner, Webcam, Printer, PDA, MP3 player, Joystick/Wheel/Pedals)	\$75.00/hour

SOFTWARE

Operating System Installation (DOS; Windows 95, NT, 98, 98SE, Me, 2000, 2000 Server, XP Home, XP Professional; Linux, OpenBSD)	\$50.00/hour
Software diagnosis of software problem (i.e. Windows errors, blue screens, etc.)	\$35.00/hour
The Digital Max (Windows Operating System Software Optimization)	\$35.00/hour
Removal of all spyware/malware/adware, if possible	\$45.00/hour
Software Application Installation / Uninstallation (Any Program On Any Application) **This rate may vary with complexity	\$25.00/hour**

Virus Removal (removal of virus, if possible, and/or infected files if they can not be cleansed of virus)	\$65.00/hour
System Restore (running System Restore provided by original computer manufacturer) Note: This process deletes all data, only used as a last measure to fix software problems.	\$40.00/hour
Driver Research and Installation (if you do not the disk(s) that came with a peripheral, such as a video card or an audio card, you will need this service to install the peripheral)	\$55.00/hour
Data Transfer (copying of some or all of the files from one computer (Hard Disc Drive) to another)	\$55.00/hour
Internet Service Provider Software Installation and Connection Setup (America Online, MSN, Earthlink, Compuserve, etc.)	\$35.00/hour

NETWORKING

Installation and configuration of a: wired or wireless router, switch, or hub on an existing infrastructure (Does NOT include software configuration)	\$50.00/hour
Installation of a wired network with or without a broadband connection on up to five (5) computers. This includes running all cabling and configuration of any file or printer sharing. This also includes installation and setup of any applicable routers, switches or hubs. For setup with a broadband connection, one computer must already be setup on the broadband connection or additional fees may apply. This service requires seven (7) business days	\$175.00/hour
Installation of a wireless network with or without a broadband connection on as many computers as the user wants. This includes setting up any necessary routers and file and/or print sharing. For setup with a broadband connection, one computer must already be set up on the broadband connection or additional fees may apply. We can not guarantee quality of signal due to interference by a buildings construction or other such signal dampening occurrences. (EMI, etc.)	\$130.00/hour
NIC (Network Interface Card) Installation	\$40.00/hour
Setup an application to be used across a network.	\$65.00/hour
Network configuration for a computer on a broadband connection. This includes configuration of one or more computers with Cable modem, DSL modem, or other broadband network and configuring the computer(s) to work with a router if you have one.	\$100/per computer

TUTORING

Tutoring on a how to use a computer for first time	\$45.00/hour
Tutoring on specific applications.	\$50.00/hour
Tutoring on programming (HTML, JavaScript, BASIC, DOS programming) or tutoring on hardware or other advanced subjects.	\$55.00/hour

TECHNICAL SUPPORT

FOR EXISTING CLIENTS

Two telephone technical support calls for an unlimited time	FREE with every service we provide
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Web site based Tech Forum, Unlimited Use	FREE
All telephone support calls after the first two free calls	\$35.00 per 1/2 hour with a 1/2 hour

FOR NEW CLIENTS

Telephone technical support	\$50.00 per 1/2 hour with a 1/2 hour
Website based Tech Forum, Unlimited Use	FREE

***PLEASE NOTE, WE RESERVE THE RIGHT TO CHANGE RATES AT ANY TIME WITHOUT NOTICE.**

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